Unify voice, messaging, and conferencing capabilities in the cloud

Now you can quickly and easily extend enterprise-grade voice, fax, messaging, and conferencing services to your mobile and branch office employees, without a costly phone system to buy, install and maintain.

AT&T Office@Hand is a highly secure, cost-effective, cloud-based IP business communication service that allows employees to work virtually anywhere, connect near-seamlessly on almost any device, and collaborate more effectively. One number provides each employee all of their business voice, fax, and text messaging so workers can be more productive, whether they're in the office, in the field, or simply on the go.

Potential Benefits

- **Improve customer satisfaction –** just one number connects customers with the right person

- **Increase efficiency –** easy-to-use phone, fax, messaging, and conferencing system lets you spend more time serving customers, not managing communications

- **Increase mobile productivity and collaboration –** employees can work nearly anywhere on the devices they prefer: smartphone, tablet, softphone, or desktop IP phone

- **Realize real-time savings –** single, low monthly fee, simplified administration, and limited hardware expense

- **Affordable and predictable –** no user setup fees to pay, no software to maintain, and no complex hardware to install

- **Simple setup and instant activation –** from select web-connected devices and the web

AT&T Office@Hand lets every employee, work group, or department project the same communication image as headquarters, with professional calling features such as auto attendant, multiple extensions, dial-by-name directory, voicemail, on-hold music, toll-free numbers, conferencing, and more.

And with advanced call handling and shared lines, customers can call in and connect to the right employee the first time for sales assistance, customer service, or technical support - all for one affordable monthly fee. There's no complicated setup or expensive hardware to buy. All you need to get started is a high-speed internet connection or private network connection and a compatible router. AT&T Office@Hand works on a wide selection of devices over a variety of connections, so employees can be connected via broadband, cellular, and Wi-Fi.

Use any of the Plug & Ring® ready desktop IP phones and the AT&T Office@Hand desktop app or an existing mobile or fixed line desk phone – the choice is yours! Plus, company or personal settings are easily managed with a smartphone or web-connected computer or tablet device, so control is at hand as your business needs change, any time of day.
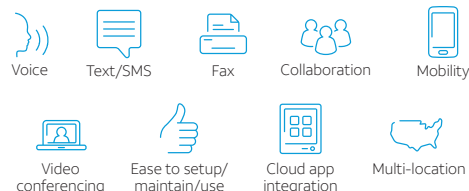
Specialized pre- and post-implementation support

Our service implementation team will contact you within 48 hours of sign up to help you customize your AT&T Office@Hand account to your business needs.

- **Quick:** With instant activation, fast set up, and no technical expertise needed, you can be up and running in minutes.

- **Flexible:** Connect multiple offices and employees, letting them use any phone.

- **Mobile:** Keep employees connected on the go. Manage your system from virtually anywhere.

- **Scalable:** Add new users and locations with a few clicks. Upgrade features for all users by moving to another Edition.

- **Affordable:** With all users on the same Edition, communications budgeting becomes simple and predictable.

Features

- Unlimited U.S. local and long distance calling
- Unique extensions and direct-dial numbers for employees
- Screen sharing, HD video conferencing, and instant messaging
- Bridges for unlimited number of voice conferences
- Integration with multiple apps including Salesforce®, Microsoft® Office 365™, and others
- Ongoing post-sales support
- Simultaneous and sequential ring and call park for placing up to 50 calls on hold
- Vanity, toll-free, or extra fax and local numbers available
- Call monitoring, automatic call recording, and intercom capabilities

Cloud-based business communications system

Voice   Text/SMS   Fax   Collaboration   Mobility

Video conferencing   Ease to setup/ maintain/use   Cloud app integration   Multi-location

Contact us today: Wendy Oswald

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