

# AT&T Business Voice: your all-in-one solution



## Features

- One-box solution supports analog phones and utility lines
- 24/7 remote monitoring and automatic notifications to help provide reliability for business-critical lines
- Compatible with all types of transport: Best paired with AT&T fiber
- Turnkey installation with a professional AT&T technician
- Built with the applicable compliance guidelines, aligned with the latest compliance standards
- 24 hours of battery backup
- Optional automatic wireless failover in event of an interruption
- Robust security with Digital Phone Call Protect, integrated to help block spam and robocalls

## Benefits

- Flexible pricing and excellent value
- Scalable to help your business grow
- Simplified migration: Move your telephone lines to the cloud without replacing your equipment

**If you need new service for your phone and utility lines—or you simply want to modernize existing traditional phone lines—our secure, reliable, digital voice solutions are priced for value and flexibility.**

Whether you're upgrading your traditional phone system or setting up new service, you need to be nimble and flexible.

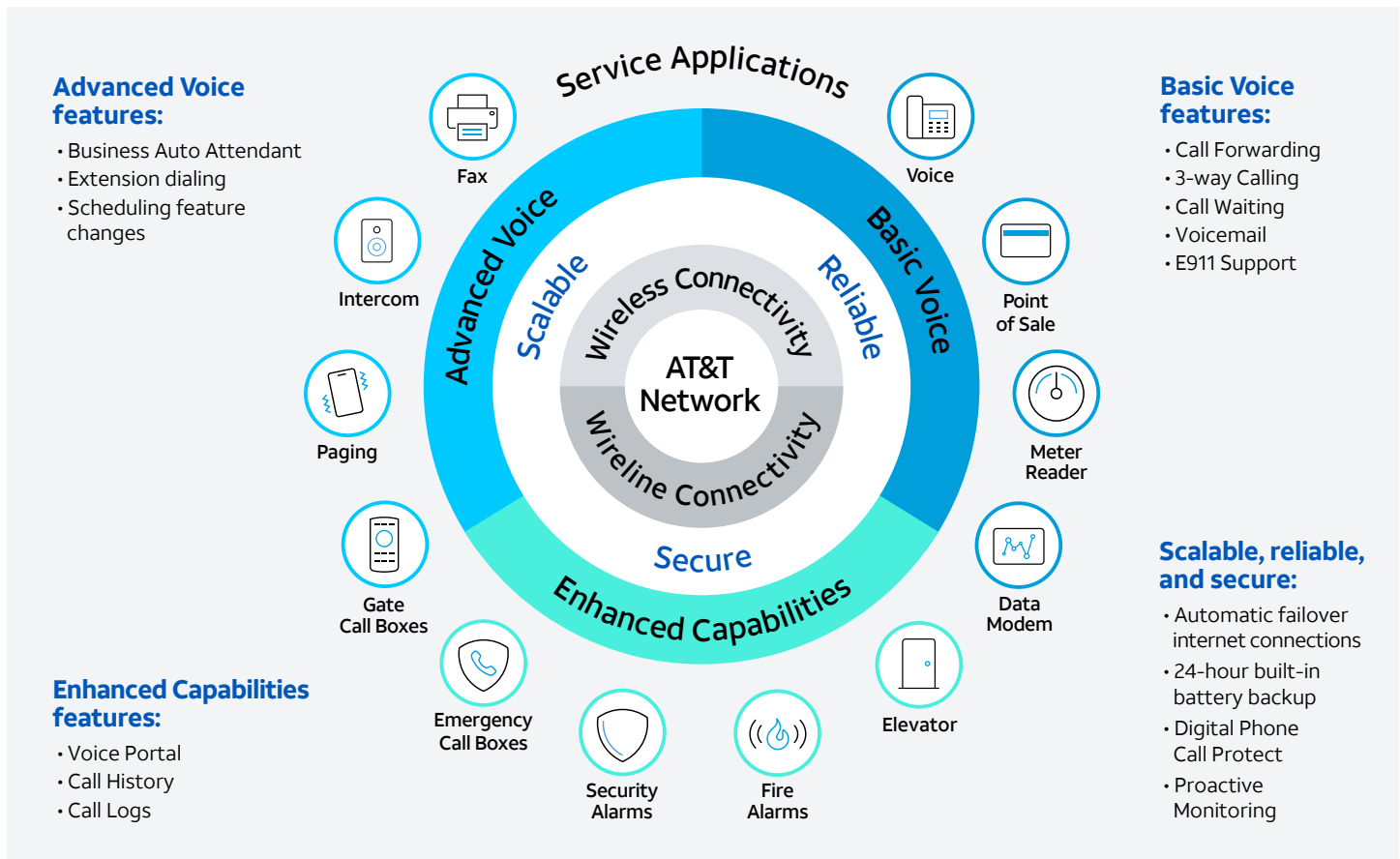
AT&T Business Voice is a simple, one-box solution for both your voice and vital utility lines, such as fax machines, public safety phones, fire alarm panels, security alarms, elevator phones and more. It supports new service installation and is a Plain Old Telephone Service (POTS) replacement, providing seamless integration with analog telephony infrastructure.

This all-in-one solution is highly reliable and secure. We provide remote monitoring of connections, hardware, and performance to help ensure reliability of utility lines. Built-in 24-hour battery and optional wireless backup/failover means you can stay up and running during emergencies.

AT&T Business Voice offers flexible pricing and excellent value. There's no large up-front cost. When you pair AT&T Business Voice with AT&T fiber, you'll have choices for shared or dedicated internet connections, and the built-in security of the AT&T network.

While traditional POTS may lack the flexibility that your growing business needs, AT&T Business Voice is scalable to help your business grow.

# AT&T Business Voice



## How is it installed?

We can send a professional to your location to simplify installation and ensure that you're up and running. We'll handle everything including project management, assessment, installation, and support.

## Robust calling made simple

You won't need to switch out equipment anymore, nor will you need to store the old equipment. Instead, simplify with a digital solution that offers crystal-clear voice, secure calling, on-demand control, a complete suite of modern calling features, and 24/7 monitoring and accountability from a single provider—AT&T Business.

## Powerful and feature-rich

AT&T Business Voice has modern calling features and can be customized for your business needs. An easy-to-use portal lets you add and remove features, assign utility lines, and much more. Get all the voicemail features and standard calling features like forwarding, blocking, and

caller ID, plus advanced features that help you connect and route calls from virtually anywhere like:

- **Business attendant:** Route callers efficiently to sales, customer support, and other departments with a virtual receptionist available 24/7 to manage caller greetings during and after hours.
- **Voicemail:** You will have access to one main mailbox and sub-mailboxes for additional users.
- **Locate Me:** Incoming calls ring simultaneously on multiple landlines and wireless phone numbers until the call is answered or is forwarded to voicemail.
- **Flexible Caller ID/Name:** Display the Caller ID name and number of any additional lines on outgoing calls placed from the lines.

AT&T Business Voice comes with all the functionality of POTS lines. But the big difference is that calls are carried over your internet connection. That means you'll get more flexibility and better ways to control your costs.

## Transforming analog and utility lines

If your analog phone system and critical business lines run over copper, it's time to upgrade.

### Challenges for POTS today:

- **Total cost of ownership:** Physical equipment requires a significant and continual investment to pay for maintenance, upkeep, and upgrades.
- **Reliability and connectivity:** Private Branch Exchange (PBX) phone systems are vulnerable to natural disasters, wear and tear, and power outages.
- **Scalability and integrations:** Scaling can be extensive and costly, and integrating on-premises systems is often a complex and restrictive exercise.

### Why should you transform from copper to Voice over IP (VoIP)?

- Control costs year over year
- You can keep using your existing phone equipment and alarm systems while saving money on monthly phone bills
- Meets many regulatory requirements for devices, such as fire alarm panels and elevator phones

AT&T Business Voice is your one-box solution to transition your analog phone system.

### Support utility lines

AT&T Business Voice converts traditional analog landline signals to Internet Protocol (IP), delivering VoIP internet connections. The solution supports different critical business lines, such as:

- Fax machines
- Public safety phones
- Fire alarm panels
- Security alarms
- Elevator phones
- Entry call boxes
- Point of sale
- Meter reading
- Remote monitoring

Instead of having multiple dedicated lines that are connected to a traditional telephone system, your analog voice and utility lines are connected to a device, which converts the analog signal to a digital one.





AT&T Business Voice offers emergency battery backup and automatic failover when a secondary 4G LTE internet connection is enabled. These features enhance the reliability of your voice system and business-critical emergency lines. Get peace of mind knowing your utility lines are protected no matter what.

### Why act now?

Globally, carriers, including those in the United States, are swiftly moving away from copper lines in favor of newer technologies that provide superior features and capabilities. AT&T Business Voice presents opportunities to upgrade from analog and utility data lines to digital for secure connections, increased flexibility, and better cost management. Begin your digital transformation journey now with AT&T Business Voice.



**Consolidate your analog voice and utility lines with a simple, flexible solution: AT&T Business Voice**



**AT&T Business Voice (ABV)** service is a Voice over Internet Protocol (VoIP) service requiring a broadband connection and electrical power to operate. The customer-provided broadband connectivity may be provided by AT&T (e.g., AT&T Business Fiber) or another service provider's broadband connectivity. Battery backup capability is designed for up to 24-hours backup, subject to operating and environmental conditions. **Emergency Calling/911:** Emergency calling (911) operates differently with VoIP services (as compared to transitional telephone service) and may not always be available to users of AT&T Business Voice service. Examples include: the underlying broadband connection fails or is interrupted; electrical or battery power is lost to the device or network connection used by ABV; the ABV equipment is relocated or moved without completing the required change order process; 911 is dialed from a location other than the registered location for ABV; or, the ABV registered location is not updated in a timely manner. Customers are required to notify all persons who may place calls using ABV service or may be present at the physical location where ABV services may be used, of the limitations of reaching emergency services. Customers are required to affix warning labels provided in a readily visible place on each piece of equipment that might be used to access or use ABV services. Use of service requires acceptance of applicable agreement terms, the [AT&T Business Voice Terms of Service](#), and applicable 911 acknowledgements.

## Why AT&T Business?

See how ultra-fast, reliable fiber and wireless connectivity protected by built-in security give you a new level of confidence in the possibilities of your network. Let our experts work with you to solve your voice and utility line challenges and accelerate outcomes. Your business deserves the AT&T Business difference—a new standard for networking.

**Contact your AT&T Business representative to learn more.**

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